Office of Injured Employee Counsel **Norman Darwin OIEC Public Counsel** Nancy Larsen Director of Quality Brian White Deputy Public Counsel/ Lesley Wade Internal Auditor Assurance Chief of Staff Luz Loza Elaine Chaney Anthony Walker Director of Ombudsmar Director of Administration 8 Director of Customer Service Program Operations Sharon Holley VACANT Kathryn Harris Joann Anderson Gary Kilgore Ann Reeves Erick Dunaway Ombudsman Supervisor Customer Service Melinda Schulze Associate Director Communications Associate Director Regional Staff Associate Director Janey Aguilar Team I (11 FTEs) Supervisor Reporting Analyst of Communications Specialist Attorney of Operations Associate Director Teams I, II, IV & Outreach (Part-Time) Legal Services Dallas (Team I) of the Ombudsman (21 FTEs) Stephen Lawson Betty Troyer Program Associate Director Catherine Carol Kimbrell Stephen Gossett Ombudsman Supervisor of Customer Service Augustina Martin Waltman Regional Staff Team II (14 FTEs) Communications Customer Service Staff Services Specialist (Part-Attorney Supervisor Officer Time) Fort Worth (Team II) Teams III, V, VI Juan Rodriguez (22 FTEs) Gina McCauley Ombudsman Supervisor Kristi Dowding Brian Tickle Juan Mireles Team III (13 FTEs) Regional Staff Operations Communications Associate Director Attorney Analyst Specialist of the Ombudsman Austin (Team III) Mary Watkins Program Ombudsman Supervisor Team V (13 FTEs) Brandon Manus Debra Tyer Arlette Ponder Regional Staff Communications Planner Attorney Specialist Dallas (Team IV) Nick Perez Ombudsman Supervisor Team IV (19 FTEs) Vickie Uptmor Cynthia Jose Cuellar Associate Director Sandoval-Hill Regional Staff of the Ombudsman Operations Attorney Jesus Ortiz Analyst Weslaco (Team V) Program Ombudsman Supervisor Team VI (15 FTEs) Veronica Boulden Donna Raney Regional Staff Field Operations Attorney Coordinator Houston East (Team VI)